



**Important Technical Information about your Elevator Control System
from Motion Control Engineering, Inc.**

Route To Service Manager
Subject Duplex Car B Intermittent Floor Bypass
From Ray Galvan, **MCE** Technical Support Manager
Date May 30, 1996
Ref DCBI0696 f:\everyone\tech_not.ice\dcbil0696

Description The EPROM in your duplex elevator control system may cause the “B” car to occasionally bypass its intended floor and stop at the next landing instead. This performance error is not readily apparent and it is unlikely that you have detected it.

Action To correct the operation of your equipment we have enclosed a new EPROM computer chip with updated software. Installation instructions are also provided.

Help Should you require any technical assistance to install the EPROM chip:

- ! Telephone 916/638-4011
- ! Touch “2” for Technical Support
- ! Refer to DCBI0696

Thanks for choosing an ***Engineered Elevator Control Solution*** from
MCE.

We appreciate the opportunity to serve you.