

**Reference**      **106**  
Route to          **Service Manager**  
From              Ray Galvan, MCE Technical Support Manager  
Date                June 16, 1997  
Pages               3 pages  
Enclosures        Two RC network assemblies

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Subject            **IMC-SCR Controllers - Intermittent Shutdown Potential**

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**Description**      Some customers have reported intermittent shutdowns accompanied by event calendar messages, "*M-Contactor Redundancy Failure*" or "*No Response for Run Request*" that have been traced to the M-contactor. In order to eliminate these nuisance messages, and increase reliability of M-contactor auxiliary contacts, we have evolved the IMC-SCR design to include a pair of RC (resistor-capacitor) network assemblies.

**Action**            Examine all IMC-SCR controllers to **VERIFY** that each is equipped with two RC network assemblies, per the enclosed wiring diagrams. If not, follow the retrofit instructions attached and install two RC network assemblies per controller. Fasten in an appropriate location and make necessary wiring connections.

**Help**                Should you require additional technical assistance:

- ! Telephone 916/638-4011
- ! Touch "2" for Technical Support
- ! **Refer to the reference number above**