

## TECHNICAL BULLETIN

► *Take Action During Your Next Visit* ◀



www.mceinc.com

**Reference** 115A  
**Route to** **Service Manager/Modernization Manager/Construction Manager**  
**From** MCE Technical Support Department (916/463-9200 then touch 6)  
**Date** May 1, 2000  
**Pages** 1  
**Enclosures** EPROM replacement instructions  
Instructions to view/set "FTLF" option  
List of affected Group controls in your maintenance portfolio  
Two (2) CGP-D EPROMs for each affected job

**Subject** **Group Dispatching Software Anomaly (FTLF adjustable)**

**Description** Version 7.10 of the Group CGP-D dispatching software has been found to contain a software anomaly resulting in dispatching inefficiency. Under certain circumstances the call assignment is made to a car not able to fulfill the assignment in a timely manner. Version 7.10 was released as a routine production upgrade intended to provide various minor software enhancements.

Version 7.10 software was installed in Group controls shipped between 11/23/99 and 3/27/00. Version 7.08 is free of this software anomaly. If dispatching inefficiencies are observed, version 7.08 must be substituted for 7.10. All shipments made after 3/28/2000 have version 7.08 software included in the Group dispatcher.

**Action** If you received this bulletin, you have one (or more) Group controls that has version 7.10 software and must be replaced with version 7.08. For the list of jobs attached, one set of EPROMs has been enclosed for each Group that requires replacement, along with instructions.

The replacement procedure is simple and requires no readjustment. Dispatching software is stored on two EPROMs. Turn the group power off using the group power supply switch. The cars will continue to operate under emergency dispatching (wild operation). Replace the existing EPROMs with the new ones that are included with this bulletin. The dispatching software (EPROMs) is installed on the middle board of the Group's Swing Panel.

**Verify that the Adjustable Control Variable "FTLF" is turned off on each car.**

**MCE Help** Should you require technical assistance on this or any other issue:

- ! Telephone 916/463-9200
- ! Touch "6" for Technical Support
- ! **Refer to the reference number above**